



HEAD OFFICE - COMMUNICATION, MEDIA LIAISON AND CUSTOMER CARE UNIT

PHYSICAL ADDRESS - One Vision Building • Corner of Independence Avenue and Circular Drive • Bhisho • 5606

POSTAL ADDRESS : Private Bag X0039 Bhisho 5606 | REPUBLIC OF SOUTH AFRICA

Tel: +27(0)43 605 5000 | Fax: +27(0)43 605 5000 | Email Address : thembakazi.ncapai@ecdsc.gov.za | Website:www.ecdsc.gov.za

To the public users of Eastern Cape Department of social development websites, intranet and extranets facilities.

Under South Africa's **Protection of Personal Information Act (POPIA)**, websites using cookies must notify users and obtain consent. Because cookies collect tracking and device data (which qualifies as personal information), websites must implement a compliant cookie notice

Cookies are small data files. When you visit a website, the website sends the cookie to your computer. Your computer stores it in a file located inside your web browser. Cookies do not transfer viruses or malware to your computer. Because the data in a cookie does not change when it travels back and forth, it has no way of affecting how your computer runs, but they act more like logs (i.e. they record user activity and remember stateful information) and they get updated every time you visit a website.

The Department of Social Development may collect cookies for the following reasons:

- 1) Departmental websites typically require cookies to function securely, balance server loads, analyze the usage of some services or pages and gather anonymous traffic statistics.
- 2) Use sites to improve web analytics, such as counting the number of visits to individual pages.
- 3) They generally categorize cookies into **necessary** (essential for the site to work), **settings** (remembering preferences), and **analytics** (measuring site usage without tracking individual users).

The Department of Social development may obtain information about you by accessing cookies sent by its website. Different types of cookies keep track of different activities. For example, session cookies are used only when a person is actively navigating a website. Once you leave the website, the session cookie ends. Individual users are not monitored, and no attempt is made to link information to personally identifiable details.


MR. M. MACHEMBA
HEAD OF DEPARTMENT

DATE 29/06/2026



HEAD OFFICE - COMMUNICATION, MEDIA LIAISON AND CUSTOMER CARE UNIT

PHYSICAL ADDRESS - One Vision Building ● Corner of Independence Avenue and Circular Drive ● Bhisho ● 5606

POSTAL ADDRESS : Private Bag X0039 Bhisho 5606 | REPUBLIC OF SOUTH AFRICA

Tel: +27(0)43 605 5000 | Fax: +27(0)43 605 5000 | Email Address : thembakazi.ncapai@ecdsc.gov.za | Website: www.ecdsc.gov.za